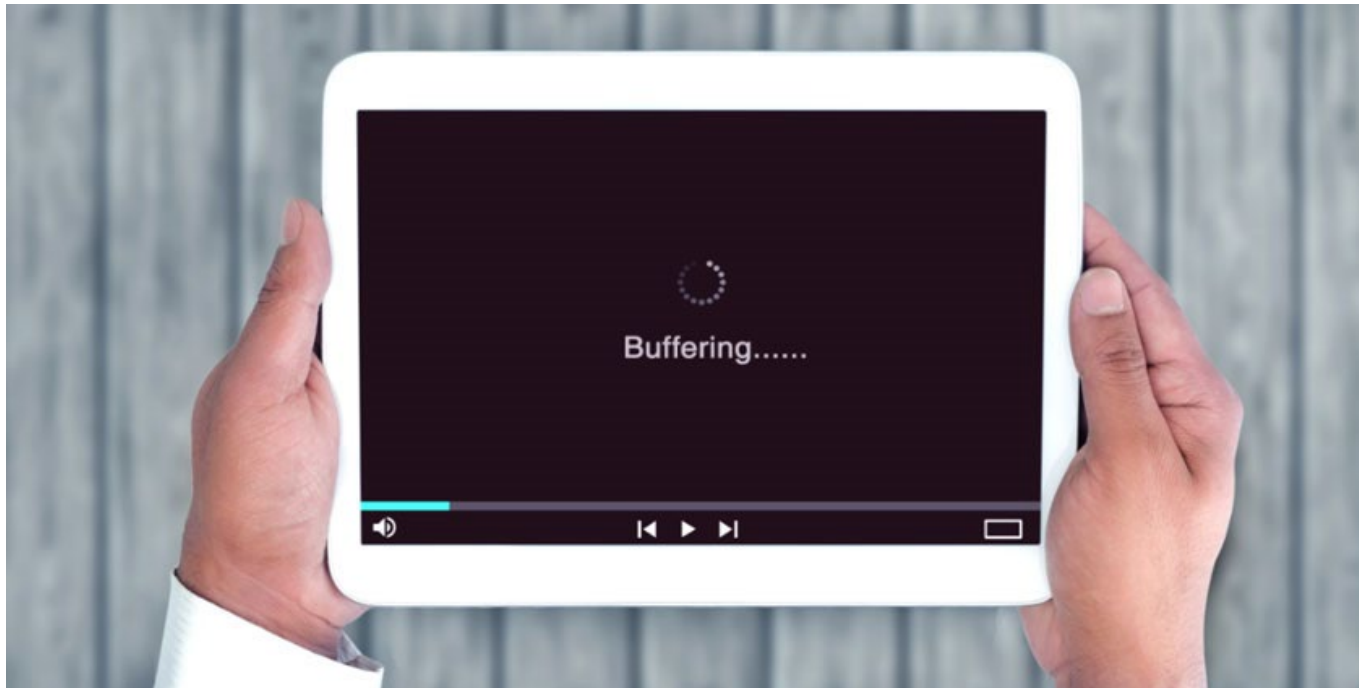


## Conserve Bandwidth – Think Before You Click

Mar 20, 2020



Currently, an unprecedented number of FirstEnergy computer users are working from home. The Information Technology department is working hard to make sure our systems can support the greatest number of users working in alternative locations. However, to succeed, everyone must make a conscious effort to share the network wisely – and that means not accessing the internet on a company device.

Every time you log in to FirstEnergy's network, you are consuming a certain amount of bandwidth – the network's finite capacity to transmit information. The more people who log in, the more of the system's bandwidth is in use. If too much bandwidth is in use, network performance slows down for everyone.

When you log in to the network from home, you do so through a Virtual Private Network (VPN) connection that keeps our computer systems and information secure. If you browse the internet through this VPN connection, your browsing activity goes through FirstEnergy's network, out to the website and then back along the same path to your computer. This means, every time you browse a website, you're using double the network bandwidth.

### **Think Before You Click**

While FirstEnergy policy permits incidental personal use of the internet, please keep such activity to a minimum for the time being. If you need to watch a news report, see a video, listen to an audio stream, or anything similar, use a personal device or a television instead of your FirstEnergy computer or mobile device.

Your cooperation and support will help provide the best possible remote work experience for everyone.