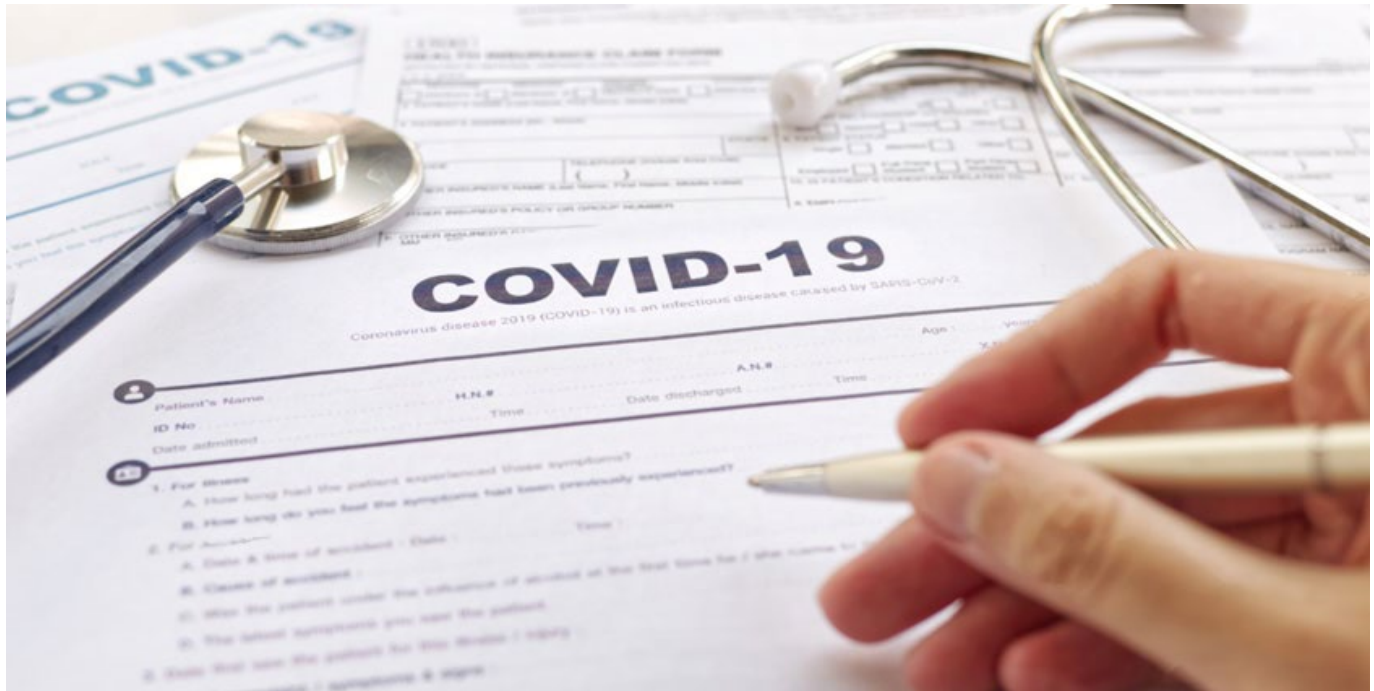


Keeping Employees Safe Through COVID-19 Health Emergency

Apr 01, 2020



Similar to our annual goal of zero safety incidents, FirstEnergy has worked tirelessly toward getting through the COVID-19 health crisis without a single employee contracting the virus. Although three FirstEnergy employees tested positive for COVID-19 this week, we are committed to minimizing additional cases in our workforce through the health and safety procedures we have put in place.

As part of our established process, Corporate Health and Safety not only assesses employees who test positive, but also determines whether those they came in contact with require quarantine or may safely return to work. For employees returning to work, leaders and coworkers should be assured that the situation has been reviewed by our Corporate Health and Safety team and medical personnel, and there's no reason for concern within the work group.

Recommendations allowing employees to return to work are made by a medical professional and are in accordance with Centers for Disease Centers and Prevention (CDC) guidelines. Our assessment team will continue to ensure exposures are assessed in a manner that protects our employees as we navigate this situation together.

We continue to implement a policy that requires temperature checks for all employees who report to a work location. As we roll out this policy, home temperature checks will remain the preferred option. Any employee who has experienced a fever of 100.4°F or higher, or a combination of cough, chills, sore throat, shortness of breath, headache, or other symptoms indicative of COVID-19 within the last 24-48 hours **should stay home**.

We ask that everyone continues to use the recommended preventive actions, including:

- Maintaining proper social distancing
- Wash hands often with soap and water. Use an alcohol-based hand sanitizer if soap and water are not available.
- Cover your nose and mouth with a tissue when sneezing and coughing. If no tissue is available, cough or sneeze into your upper sleeve, not your hands. Throw the tissue in the trash and then wash your hands.
- Avoid touching your eyes, nose and mouth, as hands transmit germs.
- Clean and disinfect objects and work surfaces frequently with a disinfectant.