

New Employee Survey: What Do You Think of FE's COVID-19 Response?

May 11, 2020



During the COVID-19 public health emergency, it's important that employees understand FirstEnergy's response to the ever-changing situation. But it's equally important that employees have a quick, effective and confidential way to provide feedback to leadership on that response.

In partnership with a third-party vendor, we've developed a brief online and confidential survey where you can share your thoughts on the company's response to COVID-19. The survey begins today, May 11, and closes May 20.

We want to understand how you're feeling about areas such as leadership, care and support for individuals, and effectiveness of communication efforts – so we can identify opportunities for improvement.

Please take a moment to complete the survey linked below. Your input will help us identify areas of improvement and ensure that you receive the information and support you need going forward.

[Launch Survey](#)

The survey is also available on the My First Rewards website at [Myfirstrewards.com/CVsurvey](https://myfirstrewards.com/CVsurvey).

This survey is voluntary and completely anonymous. You will be asked to self-report several demographics such as business unit, job level, etc. at the end of the survey so that we can understand any differences in employee perceptions across broad groups of employees. All information will be treated confidentially and only reported in aggregate to help us identify ways to improve the way we continue to work during this health emergency.

Thank you for taking the time to share your feedback – your thoughts are important and will continue to shape the company's approach to keeping all employees and their families healthy and safe.